

EVALUATION OF FEEDBACK FROM DELEGATES



Workshop title: DISABILITY IS Awareness workshops (1.5 hours)

Dates of workshop: 28 & 29 November 2007 (8 x workshops)

Workshop facilitators: Simon Cox and Paul Fagan, Diverse Matters Limited

Total number of attendees: 129

Number of Evaluation Questionnaires completed: 123

1 How well did the course meet your needs?

Very well	Well	Fairly well	Not very well	Not at all
80	37	6		

2. Do you feel the workshop was relevant to:

a) your current work?

b) your future development?

	Very relevant	Fairly relevant	Not very relevant	Not at all relevant
a) your current work?	85	36	2	
b) your future development?	78	30	1	

3. Was the level of the workshop?

Too advanced	About right	Too simple
	122	

4 i) What was particularly good about the workshop? Comments received:

- snappy – quickly delivered – interest kept up
- it really made you think!!
- Interaction (x 2)
- Being put at a disadvantage
- Interesting, enjoyable
- The quiz when one of the teams were given the answers
- All of it – gave a brilliant understanding to disability issues
- Exercises/video
- Made me more aware of how we look at disabled people
- Discussion was encouraged & activities good
- The group work was fun

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- Makes you think about the area in which you work/live and the effects on others and differences that you can make
- Good discussions and activities
- It was all good – right amount of information to take in
- Given a clearer understanding
- Brilliant presentation & video was excellent
- Gave me food for thought
- The film
- Made me think and be aware
- Circle work
- I liked the video it made me think!
- Learning about different types of disabilities
- Awareness and reinforcement of DDA
- interactive & amusing at times
- interesting topic for discussion, not too much powerpoint
- interactive – made everyone participate (x 2)
- interactive, interesting & simple
- fun & informative
- manageable length to keep participant interest whilst covering the key points
- visual aspects, also participation levels
- the quiz and loads of participative exercises (x 3)
- fun & relaxed atmosphere & very informative (x 2)
- interaction and the video
- group participation (x 3)
- participation from all attendees (x 2)
- fun & interactive (x 2)
- mode of presentation
- good sense of humour by tutors
- practical exercises
- friendliness
- interaction with attendees – good video on disability
- informative & well presented (x 2)
- short & sweet – got the message across loud & clear
- All of it especially interaction with team members
- Good to hear from people with real experiences of (disability) issues
- Kept flow going so time passed quickly
- Video film clips (x 4)
- Made me think! - how to make visits to the centre I work in a more positive experience for disabled people
- I thought the group interaction was useful
- Social world model
- Very interesting
- Exercises around disability – the quiz
- I found it all very good
- Challenged current perceptions
- All aspects
- Very good presenters, kept it snappy & interesting
- Very well presented

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- Awareness
- Very good (x 2)
- Good powerpoint presentation & well communicated
- Very well thought out especially the video
- Tutors, exercises
- Instructive in areas I was not aware of
- Relaxed and made to feel comfortable
- It gave insight into areas I hadn't even thought of
- Became more aware of disabilities
- To raise awareness
- Very interactive mix of people
- Made you think – challenge assumptions
- Powerpoint/video
- Quiz was fun, video good
- Video, tasks, quizzes
- The dvd gave a good insight as to how some people see the disabled
- Working in groups
- Loved the video
- The video made you think (x 2)
- Interaction and pace of the workshop
- Interesting and informative
- Practical activities/video
- The speakers, very informative & thought provoking
- Exercises to help you think about the issues
- Interaction
- Fun, interesting, informative & educational
- Interactive exercises
- Education through fun

ii) What was bad about the workshop? Comments received:

- Room too warm
- Nothing bad
- Too brief – not enough time spent on this
- More time required
- not enough sweets
- felt like I didn't know anything
- knowing whether to think as an able-bodied person or that of a person with a disability
- too short
- no coffee break
- so short
- too much talking at the beginning
- dirty glasses/no fresh water
- A trainer stood in front of me and I found seeing the screen difficult
- Sex
- Fairly short course

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- Didn't see purpose of lemon/banana exercise (carousel exercise) & finish time went over
- Not long enough
- Video bit mad
- Tight timescale, 1 hour more would have allowed discussion and some further depth to topics addressed
- Would have liked it to be longer
- Could have included more detail
- Sweets were poor quality
- Too short
- I could find nothing bad about it
- Too short – needs to be at least half a day
- Venue – small too personal not enough
- Not enough space to do the circle thing

Marks for the different aspects of the session:

	Very Good	Good	Satisfactory	Poor	Unsatisfactory
a) The way the course was presented	96	24	2		
b) Written information provided	63	43	10	2	
c) Use of discussion, exercises, group work	84	36	2		
d) Opportunities for asking questions	78	37	6		
e) Room and refreshments	44	40	30	2	4

6. Were you glad you attended? Yes or No

Yes – 123 No – 0

7. Do you need further training in this subject area or any related area? Yes or No

Yes – 30 No – 85

If Yes, please explain the training you need:

- More indepth
- Refresher course on a yearly basis
- More along these lines – about actions
- Legislation
- Possibly (not sure what I don't know)
- I would like to hear peoples' experiences
- Always more training
- NCFE Equality & Diversity Level 3 (distance learning)
- Disable access (information & 'soft' issues)
- More information and discussion
- Not a lot of info into this subject in our work place

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- Greater awareness of disabilities
- On-going training
- More awareness
- Refresher workshops
- Need updating as legislation changes
- DDA legislation (x 3)
- Training on local requirements of employees
- (on) what we can do
- around employment issues – positive examples, case studies
- continuously updated in the future
- more about Disability Act
- would like to learn more
- more on disability & diversity

8. General comments/suggestions received:

- Keep it up
- Very good I am hoping to volunteer for riding for disabled – I thought it would be useful and it made me think a lot
- I particularly liked the quiz – it got the required result. We felt we were. Disadvantaged also video very clever.
- The video was very good for changing roles with disability, made me realise how people are treated differently
- Thank you – you lived up to the aims of the session – very different – not being – excellent. Very inspirational.
- Enjoyed the course went away with an open mind
- Overall very interesting, glad I attended the training session
- I enjoyed the course!
- Very good & informative (x 2)
- Very well ran, well informed, passionate as well as humorous. Enjoyed.
- Really enjoyed sessions, exercises made information easier to digest
- Longer courses, with case study/'personal account' of areas that a disabled person is discriminated in
- Brill course!! - I would like to know what I can do to make things better. I feel quite 'inadequate' & powerless
- Both tutors very friendly, very relaxed atmosphere, very informative session
- Very enjoyable reminder & refresher
- Enlightening
- Good
- All staff should attend this course – very thought provoking
- Very good course (x 4)
- Handouts of slides would have been helpful
- Enjoyable and informative
- Good punchy session and very interactive
- Very good training. Fun comedy duo
- Am working on the Diversity Audit for Drug & Alcohol Services & again this has re-affirmed the need for staff to be aware of & discuss issues not just communicate via newsletters & briefings
- Glad I came along – made me more aware of my surroundings

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- I feel I have a new approach towards disability due to the training
 - Very informative and interesting
 - Really enjoyed the course, would have liked it to be longer
 - Mixed feelings about what the course was trying to get across
 - A punchy awareness raising session. Enjoyable and will lead to action
 - Great
 - Very good – thanks
 - Excellent course
 - Excellent – enjoyable and relevant
 - Good course, made me realise more about Disability
 - The small groups, enabled interaction and felt less intimidating
 - Very enjoyable and informative – food for thought
 - A well run, interesting and thought provoking course
 - Worthwhile course for future awareness
 - A good course which made you think
 - A very informative course – thought provoking
 - Very good course – definitely worth attending, given a lot of information in a more interesting way than usual
 - It was very helpful
 - Made you think about disability and understand more from a disabled persons point of view
 - Very good, more indepth explanation of models which were very useful
 - Excellent training, good understanding of basics of what disability is
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For further information on the 'Disability Is' bitesize workshops contact:-

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